CallSwitch

FEATURE COMPARISON

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Our CallSwitch products offer a strong set of business telephony features that are essential to any Unified Communications offer. Check the main feature differentiators between our two products, **CallSwitch Lite** and **CallSwitch Business.**

FEATURES		CALLSWITCH LITE	CALLSWITCH BUSINESS
[KEY] AVAILABLE ● UNAVAILABLE ○			
SYSTEM WIDE	**HD AUDIO**	○	●
	SELECTABLE MOH	○	●
	TIME BASED ROUTING	○	●
	CALL RECORDING	○	●
	CALL MONITORING	○	●
	USER DEPARTMENTS	○	●
	EXTENSION MOBILITY	○	●
	HOT DESKING	○	●
INBOUND	**DDI**	PER EXTENSION + 1	UNLIMITED
	UK GEOG, XON GEOG, 0808	●	●
	INTERNATIONAL	○	●
	MODIFY CLI	○	●
	CUSTOM RING TONE	○	●
	CLI FILTERING	○	●
	TIME BASED ROUTING	○	●
	AUTO-ATENDANT	1	8
	MULTI LAYER IVR	○	●
	LOCAL DIALLING	●	●
	REPEAT GREETING	●	●
	DEFAULT DESTINATION, NO KEYPRESS	○	●
	CUSTOM RING/MUSIC	○	●
	LABEL AGAINST CALLER ID	○	●
	TIMEBASED ROUTING	○	●

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FEATURES		
	CALLSWITCH LITE	CALLSWITCH BUSINESS

[KEY] AVAILABLE ● UNAVAILABLE ○

CALL DISTRIBUTION	CALLSWITCH LITE	CALLSWITCH BUSINESS
QUEUES	1	8
OPTIONAL AGENT LOGIN	●	●
INBOUND CALL LIMIT	●	●
TIME BASED ROUTING	○	●
AUTO CLOSE ON AGENT LOGOUT	○	●
SELECTABLE MOH	○	●
CUSTOM GREETING	○	●
SELECTABLE RINGING ALGORITHMS	○	●
QUEUE POSITION ANNOUNCE	○	●
CALLER TIMEOUT TO ALTERNATIVE DESTINATION	○	●
ADJUSTABLE RING DURATIONS	○	●
QUEUE EXIT DIGIT TO VOICEMAIL	○	●
SELECTABLE WRAPUP TIME	○	●
WHISPER TRANSFER TO AGENT	○	●
CUSTOM RINGTONE	○	●
CALL PRIORITY	○	●
CLI LABEL	○	●
RING GROUPS	1	25
SELECTABLE RING ALGORITHMS	○	●
SELECTABLE TIMEOUT/ RING DURATION	○	●
REPEAT RING CYCLES	○	●
SELECTABLE EXIT DESTINATION	○	●
CUSTOM GREETING	○	●
TIMEOUT ANNOUNCE	○	●
EXIT DIGIT TO ALT DESTINATION	○	●
WHISPER TRANSFER	○	●

VOICEMAIL	CALLSWITCH LITE	CALLSWITCH BUSINESS
USER VMAIL	●	●
VOICEMAIL TO EMAIL	●	●
PER USER SUSPEND VM	●	●
MESSAGE WAIT DISTRIBUTION TO OTHER USERS	○	●
GROUP MAILBOXES	○	●
PER USER WEB ADMIN	○	●
PERSONAL GREETING	●	●
UPLOAD OF STORED PERSONAL GREETING	○	●
SYSTEM VOICEMAIL	1	UNLIMITED

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FEATURES		CALLSWITCH LITE	CALLSWITCH BUSINESS
[KEY] AVAILABLE ● UNAVAILABLE ○			
AUDIO CONFERENCING		HANDSET AUDIO CONFERENCE MAX 3 USERS	HANDSET AUDIO CONFERENCE MAX 3 USERS
	HANDSET BASED	●	●
	SYSTEM BASED	**1**	**UNLIMITED**
	DIRECT EXTERNAL ACCESS	**1 DDI**	●
EXTENSIONS		10	UNLIMITED
	HANDSET TYPES	**1**	**SELECTABLE**
	WIRELESS HANDSETS	●	●
	ROAMING FOR WIRELESS HANDSETS	○	●
	AUTO ANSWER	○	●
EXTENSIONS FEATURES	**CLI DISPLAY**	**FIXED**	**VARIABLE**
	CALL PICKUP	●	●
	DIRECTED CALL PICKUP	○	●
	DND	●	●
	DND AUTO OFF	○	●
	CALL FORWARDING	●	●
	PERSONAL HUNT LISTS	○	●
	CALL FOLLOW ME	○	●
	GROUP PAGING	○	●
	1:1 PAGING	●	●
	BLF/SPEED DIAL	○	●
	VARIABLE RINGTIME/BUSY TIMEOUT	○	●
	SELECTABLE CALL WAITING	○	●
	CALL FILTERING	○	●
	CUSTOM PHONE DIRECTORIES	○	●

TelcoSwitch™

ABOUT TELCOSWITCH

TelcoSwitch is an innovative, fast growing company, bringing new ways of doing business to the telecoms sector. Its service is delivered exclusively through a dedicated partner programme of like-minded businesses.
Its platform has been specifically designed to be intuitive and simple making communication effortless from installation through to operation. This is achieved by providing a dedicated reseller distribution network with access to our exciting new technology – CallSwitch, NetSwitch, SipSwitch and SimSwitch.

FOR FURTHER INFORMATION PLEASE CONTACT:

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